INFORMATION TECHNOLOGY DETAIL

83rd Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

411 Commission on Fire Protection

CATEGORY CODE/CATEGORY NAME

Project Number/Name

Type of Project DESCRIPTION

6000 DAILY OPERATIONS

1 Daily Operations100 Daily Operations

Project Description:

The Texas Commission on Fire Protection's information resources section supports all aspects of the agency's mission. The daily operations category includes acquisition and maintenance of desktop hardware and software, local area network (LAN) hardware and software, and wide area network (WAN) hardware and software. Daily operations also include internal application programming and development, help desk and network security, agency database administration, and website design and management.

Three FTEs (two programmers and a network administrator) are assigned to the agency's information resources team. The agency's information resources section is managed by and is subordinate to the agency's educational and professional development section.

The agency's current data management system is a hybrid of SQL Server 2005/2008 database and Microsoft Access. All database design and maintenance is performed in-house. The agency's current website platform is Microsoft Internet Information Server 6.0. The network server operating system is Windows 2008. Desktop systems are Windows Vista and Windows 7, and the office productivity suite is Microsoft Office 2007.

The agency maintains five physical servers at its Austin headquarters facility and one offsite backup server. Internet connectivity is provided through the Department of Information Resource's Capnet system. (The agency has virtualized several server platforms, primarily for development.)

The agency's physical facilities include the Austin headquarters office in the William B. Travis building and six field offices, in Allen, Fort Worth, Houston, Lubbock, Lufkin and San Antonio.

The agency is updating all of its databases to SQL Server with web-based front end applications. Legacy updates are continuing, but the maintenance of legacy systems continues to hamper the development of new systems.

The agency has initiated partnerships with Texas.gov and the Comptroller's Office to accept online payments from its customers. The agency has also initiated a partnership with Performance Training Systems, Inc. (PTS) to provide online testing services to its customers for legislatively mandated certification examinations. The agency anticipates accepting its first online payments in the first quarter of FY 2013, and administering its first online tests in the second quarter of FY 2013.

Project Status:

INFORMATION TECHNOLOGY DETAIL

83rd Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

411 Commission on Fire Protection

CATEGORY CODE/CATEGORY NAME

Project Number/Name

Type of Project DESCRIPTION

6000 DAILY OPERATIONS

1 Daily Operations100 Daily Operations

Needs-analysis Summary:

The agency requires a robust information technology infrastructure to support its mission of certifying fire protection personnel and fire protection training facilities, and ensuring that regulated fire departments comply with state laws and commission rules.

The agency captures, maintains, updates and provides ongoing access to certification records for approximately 33,000 regulated fire fighters and 700 regulated entities throughout the state.

The agency annually collects more than \$3 million in revenue through certification fees, renewals, testing applications and the sale of IFSAC seals; in FY 14-15, the agency will collect approximately \$6 million in revenue.

The annual number of certified fire protection personnel in Texas has grown from approximately 18,000 in FY01 to over 33,000 in FY12; similarly, the annual number of certification examinations has grown from approximately 5,400 in FY01 to over 8,000 in FY No additional resources have been made available to the agency's information resources during this time period.

The agency is in critical need of additional development of its human resource management and library database systems. The agency relies on internal systems such as Excel spreadsheets and standalone Access databases to support these needs. Without a robust information technology infrastructure the agency would not be able to accomplish its mission. The IR team is

dedicated to working with the agency's business sections to address critical needs in a cost-effective manner.

The information resources section's daily operations support all of the agency's activities and outcome measures. The information

resources section has a very high availability rate.

The information resources section works closely with all business sections to ensure that the agency's statutory obligations are fulfilled in a timely, accurate manner.

Project Justification:

Outcome Measures:
Output Measures:

INFORMATION TECHNOLOGY DETAIL

83rd Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

411 Commission on Fire Protection

CATEGORY CODE/CATEGORY NAME

Project Number/Name

Type of Project DESCRIPTION

6000 DAILY OPERATIONS

1 Daily Operations100 Daily Operations

Acquisition-of-Alternatives Analysis:

The agency continuously reviews alternatives to maintaining its information resources in-house. The agency has recently invested in Sage/MIP software to manage its budget and purchase/expense reporting.

The agency's electronic information resources, particularly its database applications, must be accurately maintained and must be available to agency staff full time. In addition to in-house application maintenance, network maintenance, and desktop maintenance, the agency's three full-time IR FTEs are involved with additional tasks such as systems analysis and design, information security, information resource policy development, and project management. They are minimally cross-trained to fill in for each other during absences; however, any further reduction in staff would create severe difficulties in keeping the agency's information systems functioning. A loss of any of these resources would be detrimental to the agency's ability to fulfill its mission and would cripple the agency's ability to upgrade its systems.

The agency's information resources, particularly its database applications, must be accurately maintained and must be available to agency staff full time. Contract database programming and/or network administration would not be as cost effective. In addition to in-house application maintenance, network maintenance, and desktop maintenance, the agency's three full-time IR FTEs are involved with additional tasks such as systems analysis and design, information security, information resource policy development, and project management. They are cross-trained to fill in for each other during absences; however, any further reduction in staff would create severe difficulties in keeping the agency's information systems functioning. A loss of any of these resources would be detrimental to the agency's ability to fulfill its mission and would cripple the agency's ability to upgrade its systems.

Cooperative-Project Area:

During the upcoming biennium the agency will continue to work with Texas.gov and the Comptroller's Office to accept online payments from agency customers.

Milestones or Timelines:

The agency has converted the majority of its external-facing data management systems to SQL Server. Over the next biennium the IR team will continue to migrate its remaining legacy systems to the same platform.

The agency will initiate online payments for entities in the first quarter of FY 2013. The agency will launch online testing in the second quarter of FY 2013.

INFORMATION TECHNOLOGY DETAIL PROJECT SCHEDULE

83rd Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

Category Code / Category Name Project Sequence/Project Id / Name OOE / TOF / MOF CODE	Est 2012	Bud 2013	BL 2014	BL 2015
6000 Daily Operations				
1/0 Texas Commission on Fire Protection Daily Operations				
OBJECTS OF EXPENSE				
<u>Informational</u>				
1001 SALARIES AND WAGES	\$147,517	\$163,780	\$163,780	\$163,780
1002 OTHER PERSONNEL COSTS	\$2,760	\$2,880	\$3,400	\$3,600
2001 PROFESSIONAL FEES AND SERVICES	\$3,295	\$3,300	\$3,300	\$3,300
2003 CONSUMABLE SUPPLIES	\$4,876	\$4,800	\$4,800	\$4,800
2004 UTILITIES	\$6,080	\$6,000	\$6,000	\$6,000
2006 RENT - BUILDING	\$82	\$83	\$82	\$82
2007 RENT - MACHINE AND OTHER	\$3,523	\$3,972	\$4,000	\$4,000
2009 OTHER OPERATING EXPENSE	\$35,894	\$6,320	\$6,000	\$6,000
Informational Subtotal OOE, Project 1	\$204,027	\$191,135	\$191,362	\$191,562
Subtotal OOE, Project 1	\$204,027	\$191,135	\$191,362	\$191,562
TYPE OF FINANCING				
<u>Informational</u>				
CA 1 General Revenue Fund	\$204,027	\$191,135	\$191,362	\$191,562
Informational Subtotal TOF, Project 1	\$204,027	\$191,135	\$191,362	\$191,562
Subtotal TOF, Project 1	\$204,027	\$191,135	\$191,362	\$191,562
Capital Subtotal, Category 6000				
Informational Subtotal, Category 6000	\$204,027	\$191,135	\$191,362	\$191,562
Total Category 6000	\$204,027	\$191,135	\$191,362	\$191,562
AGENCY TOTAL-Capital				
AGENCY TOTAL -Informational	\$204,027	\$191,135	\$191,362	\$191,562
AGENCY TOTAL	\$204,027	\$191,135	\$191,362	\$191,562

8/9/2012 1:16:06PM

 $83 rd\ Regular\ Session,\ Agency\ Submission,\ Version\ 1$

Automated Budget and Evaluation System of Texas (ABEST)

	411 Commission on Fire Protection	on		
egory Code / Category Name				
Project Sequence/Project Id / Name				
OOE / TOF / MOF CODE	Est 2012	Bud 2013	BL 2014	BL 201
METHOD OF FINANCING				
Informational				
1 General Revenue Fund	\$204,027	\$191,135	\$191,362	\$191,562
Total, Method of Financing-Informational	\$204,027	\$191,135	\$191,362	\$191,562
Total, Method of Financing	\$204,027	\$191,135	\$191,362	\$191,562
TYPE OF FINANCING				
Informational				
CA CURRENT APPROPRIATIONS	\$204,027	\$191,135	\$191,362	\$191,562
Total, Method of Financing-Informational	\$204,027	\$191,135	\$191,362	\$191,562
Total, Type of Financing	\$204,027	\$191,135	\$191,362	\$191,562

INFORMATION TECHNOLOGY DETAIL PROJECT SCHEDULE WITH OOE DETAIL 83rd Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

8/16/2012 1:32:36PM DATE: TIME: 1 of 3 PAGE:

ency code: 411 Agency name: Commission on Fire	Protection			
tegory Code / Category Name				
Project Sequence/Project Id / Name OOE BY STRAT/ TOF / MOF CODE	Est 2012	Bud 2013	BL 2014	BL 20
00 Daily Operations				
1/0 Texas Commission on Fire Protection Daily Operations				
OBJECTS OF EXPENSE				
1-1-1 FIRE SAFETY INFO & EDUC PROGRAMS				
Informational				
				9
2003 CONSUMABLE SUPPLIES	\$157	\$155	\$310	\$31
2006 RENT - BUILDING	\$3	\$3	\$5	9
2007 RENT - MACHINE AND OTHER	\$114	\$128	\$258	\$25
2009 OTHER OPERATING EXPENSE	\$1,158	\$204	\$387	\$33
Informational Subtotal OOE, Strategy 1-1-1	\$1,432	\$490	\$960	\$90
Total OOE, Strategy 1-1-1	\$1,432	\$490	\$960	\$90
2-1-1 CERTIFY & REGULATE FIRE SERVICE				
<u>Informational</u>				
				9
1001 SALARIES AND WAGES	\$31,821	\$48,084	\$48,084	\$48,08
1002 OTHER PERSONNEL COSTS	\$0	\$0	\$160	\$24
2003 CONSUMABLE SUPPLIES	\$3,618	\$3,561	\$3,406	\$3,40
2004 UTILITIES	\$6,080	\$6,000	\$6,000	\$6,00
2006 RENT - BUILDING	\$61	\$61	\$58	\$3
2007 RENT - MACHINE AND OTHER	\$2,614	\$2,947	\$2,839	\$2,83
2009 OTHER OPERATING EXPENSE	\$26,631	\$4,689	\$4,258	\$4,23
Informational Subtotal OOE, Strategy 2-1-1	\$70,825	\$65,342	\$64,805	\$64,88
Total OOE, Strategy 2-1-1	\$70,825	\$65,342	\$64,805	\$64,88
3-1-1 INDIRECT ADMINISTRATION				

<u>Informational</u>

\$0

INFORMATION TECHNOLOGY DETAIL PROJECT SCHEDULE WITH OOE DETAIL

83rd Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST) DATE: 8/16/2012 TIME: 1:32:57PM PAGE: 2 of 3

Agency code: 411 Agency name: Commission on Fire Protection Category Code / Category Name Project Sequence/Project Id / Name Est 2012 **Bud 2013 BL 2014** BL 2015 OOE BY STRAT/ TOF / MOF CODE \$115,696 \$115,696 1001 SALARIES AND WAGES \$115,696 \$115,696 \$2,760 \$2,880 1002 OTHER PERSONNEL COSTS \$3,240 \$3,360 \$3,295 \$3,300 2001 PROFESSIONAL FEES AND SERVICES \$3,300 \$3,300 \$1,101 \$1,084 2003 CONSUMABLE SUPPLIES \$1.084 \$1.084 \$0 \$0 2004 UTILITIES \$0 \$0 \$18 \$19 2006 **RENT - BUILDING** \$19 \$19 \$795 \$897 **RENT - MACHINE AND OTHER** \$903 \$903 \$1,427 \$8,105 OTHER OPERATING EXPENSE \$1.355 \$1,355 Informational Subtotal OOE, Strategy 3-1-1 \$131,770 \$125,303 \$125,597 \$125,717 **Total OOE, Strategy** 3-1-1 \$131,770 \$125,303 \$125,597 \$125,717 \$204,027 \$191,135 1 \$191,362 \$191,562 Total OOE, Project TYPE OF FINANCING Informational \$191,562 CA 1 General Revenue Fund \$204,027 \$191.135 \$191,362 \$191,562 \$191,362 Informational Subtotal TOF \$204,027 \$191.135 \$191,562 \$191,362 1 \$204,027 \$191,135 \$191,562 Total TOF, Project Capital Subtotal Category 6000 6000 \$204,027 \$191.135 \$191,362 \$191.562 Informational Subtotal Category 6000 \$204,027 \$191,135 \$191,362 **Total Category** AGENCY TOTAL -CAPITAL \$204,027 \$191,135 \$191,362 \$191,562 AGENCY TOTAL -INFORMATIONAL \$191,135 \$191,362 \$191,562 \$204,027 AGENCY TOTAL

INFORMATION TECHNOLOGY DETAIL PROJECT SCHEDULE WITH OOE DETAIL

83rd Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST) DATE: 8/16/2012 TIME: 1:32:57PM PAGE: 3 of 3

Agency code: 411 Agency name: Commission on Fire Protection Category Code / Category Name Project Sequence/Project Id / Name Est 2012 **Bud 2013 BL 2014** BL 2015 OOE BY STRAT/ TOF / MOF CODE METHOD OF FINANCING Informational 1 General Revenue Fund \$204,027 \$191,135 \$191,362 \$191,562 \$191,362 \$191,562 \$204,027 \$191,135 Total, Method of Financing-Informational \$191,562 \$204,027 \$191,362 \$191,135 **Total, Method of Financing** TYPE OF FINANCING Informational \$204,027 \$191,135 CA CURRENT APPROPRIATIONS \$191,362 \$191,562 Total, Method of Financing-Informational \$204,027 \$191,135 \$191,362 \$191,562 \$191,362 \$204,027 \$191,135 \$191,562 **Total, Type of Financing**

INFORMATION TECHNOLOGY DETAIL DAILY OPERATIONS CATEGORY

83rd Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

Project/Category Description	Est 2012	Bud 2013	BL 2014	BL 2015
1 Daily Operations				
Licensing / Permitting / Monitoring / Enforcement	204,027	191,135	191,362	191,562
	\$204.027	\$191.135	\$191.362	\$191.562

INFORMATION TECHNOLOGY DETAIL DAILY OPERATIONS CATEGORY - EXCEPTIONAL

8/9/2012 1:18:15PM

83rd Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

Project/Category Description	Excp 2014	Excp 2015	
1 Daily Operations			
Licensing / Permitting / Monitoring / Enforcement	18,700	12,200	

INFORMATION TECHNOLOGY DETAIL EXCEPTIONAL PROJECT SCHEDULE

83rd Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST) DATE: 8/9/2012 TIME: 1:18:44PM PAGE: 1 of 1

Agency code: 411 Agency name: Commission on Fire Protection

Project Sequence/Project Id / Name

Project Sequence/Project Id / Name OOE / TOF / MOF CODE	Excp 2014	Excp 2015	
6000 Daily Operations	•	•	
1/0 Texas Commission on Fire Protection Daily Operations			
OBJECTS OF EXPENSE			
<u>Informational</u>			
2003 CONSUMABLE SUPPLIES	\$1,000	\$1,000	
2004 UTILITIES	\$3,200	\$3,200	
2007 RENT - MACHINE AND OTHER	\$6,000	\$6,000	
2009 OTHER OPERATING EXPENSE	\$8,500	\$2,000	
Informational Subtotal OOE, Project 1	\$18,700	\$12,200	
Subtotal OOE, Project 1	\$18,700	\$12,200	
Capital Subtotal, Category 6000			
Informational Subtotal, Category 6000	\$18,700	\$12,200	
Total Category 6000	\$18,700	\$12,200	
AGENCY TOTAL-Capital			
AGENCY TOTAL -Informational	\$18,700	\$12,200	
AGENCY TOTAL	\$18,700	\$12,200	
METHOD OF FINANCING Informational			
1 General Revenue Fund	\$18,700	\$12,200	
Total, Method of Financing-Informational	\$18,700	\$12,200	
Total, Method of Financing	\$18,700	\$12,200	
TYPE OF FINANCING			
<u>Informational</u>			
CA CURRENT APPROPRIATIONS	\$18,700	\$12,200	
Total, Method of Financing-Informational	\$18,700	\$12,200	
Total,Type of Financing	\$18,700	\$12,200	

INFORMATION TECHNOLOGY DETAIL EXCEPTIONAL PROJECT SCHEDULE WITH OOE DETAIL

83rd Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

Agency code: 411 Agency name: Commission on Fire Protection Category Code / Category Name Project Sequence/Project Id / Name **Excp 2014 Excp 2015** OOE BY STRAT/ TOF / MOF CODE 6000 Daily Operations 1/0 Texas Commission on Fire Protection Daily Operations **OBJECTS OF EXPENSE CERTIFY & REGULATE FIRE SERVICE** 2-1-1 **Informational** CONSUMABLE SUPPLIES \$600 \$600 \$1,920 2004 UTILITIES \$1,920 2007 RENT - MACHINE AND OTHER \$3,600 \$3,600 2009 OTHER OPERATING EXPENSE \$3,900 \$0 Informational Subtotal OOE, Strategy 2-1-1 \$10.020 \$6,120 **Total OOE, Strategy** 2-1-1 \$10,020 \$6,120 3-1-1 INDIRECT ADMINISTRATION Informational 2003 CONSUMABLE SUPPLIES \$400 \$400 2004 UTILITIES \$1,280 \$1,280 2007 RENT - MACHINE AND OTHER \$2,400 \$2,400 2009 OTHER OPERATING EXPENSE \$4,600 \$2,000 Informational Subtotal OOE, Strategy 3-1-1 \$8,680 \$6,080 **Total OOE, Strategy** 3-1-1 \$8,680 \$6,080 \$18,700 \$12,200 Total OOE, Project 1 TYPE OF FINANCING Informational CA 1 General Revenue Fund \$18,700 \$12,200 Informational Subtotal TOF \$18,700 \$12,200 Total TOF, Project 1 \$18,700 \$12,200 Capital Subtotal Category 6000 \$18,700 \$12,200 6000 Informational Subtotal Category

8/9/2012

1:19:19PM

DATE:

TIME:

INFORMATION TECHNOLOGY DETAIL EXCEPTIONAL PROJECT SCHEDULE WITH OOE DETAIL

83rd Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST) DATE: **8/9/2012** TIME: **1:19:23PM**

acy code: 411 Agency name: Commission on Fire Pr	rocction	
gory Code / Category Name Project Sequence/Project Id / Name		
OOE BY STRAT/ TOF / MOF CODE	Excp 2014 Ex	кер 2015
Total Category 6000	\$18,700	\$12,200
AGENCY TOTAL -CAPITAL		
AGENCY TOTAL -INFORMATIONAL	\$18,700	\$12,200
AGENCY TOTAL	\$18,700	\$12,200
METHOD OF FINANCING Informational		
1 General Revenue Fund	\$18,700	\$12,200
Total, Method of Financing-Informational	\$18,700	\$12,200
Total, Method of Financing	\$18,700	\$12,200
TYPE OF FINANCING		
Informational		
CA CURRENT APPROPRIATIONS	\$18,700	\$12,200
Total, Method of Financing-Informational	\$18,700	\$12,200
Total, Type of Financing	\$18,700	\$12,200

8/9/2012 1:19:48PM

INFORMATION TECHNOLOGY ASSET INVENTORY IntroHse

Automated Budget and Evaluation System of Texas (ABEST)

Category	Agency Total
Desktops - Agency Total	16
Laptops - Agency Total	25
Servers - Agency Total	6
Printers - Agency Total	13
Monitors - Agency Total	30
Tablets - Agency Total	10

83rd Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

Category Description Project Description	Est # 2012	Est \$ 2012	Bud # 2013	Bud \$ 2013	BL # 2014	BL \$ 2014	BL # 2015	BL \$ 2015
<u>Desktops - Leased</u>	9	\$1,710	9	\$2,052	9	\$2,052	9	\$2,052
<u>Laptops - Leased</u>	5	\$1,100	5	\$1,320	5	\$1,320	5	\$1,320
<u>Laptops - Purchased</u>	10	\$8,990	0	\$0	0	\$0	0	\$0
<u>Printers - Purchased</u>	3	\$1,650	0	\$0	0	\$0	0	\$0
Servers - Purchased	1	\$6,693	0	\$0	0	\$0	0	\$0

83rd Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

411 Commission on Fire Protection

Category Description Project Description	Est # 2012	Est \$ 2012	Bud # 2013	Bud \$ 2013	BL # 2014	BL \$ 2014	BL # 2015	BL \$ 2015
<u>Tablets - Purchased</u>								
	10	\$5,190	0	\$0	0	\$0	0	\$0
Life Cycle Totals		\$25,333		\$3,372		\$3,372		\$3,372

Has DIR required your agency to provide a planned procurement schedule for commodity items? No